



15th July 2021

Spring Oscars
3 The Boulevard,
Ascot Road,
Watford, WD18 8AG

Dear all,

I am delighted to introduce Spring OSCARS by Action for Children as the new provider of the Out of School Clubs based at Waddington Redwood Primary Academy. We will be commencing by operating breakfast clubs & after school clubs from the start of the new term from 6th September.

We operate 37 Spring Nursery settings across the UK and we also operate 27 registered Out of School Care provisions across the UK under the Spring OSCARS brand.

We are closely associated with the town of Waddington as we currently operate the Nursery and Out of School Care based at RAF Waddington. Our aim is to work in partnership with the school to provide quality childcare to all children. Run by large national charity Action for Children, children and young people are our first priority, and this is underpinned by great focus upon health and wellbeing and encouraging staff to provide an extremely high level of care to the children which incorporates a healthy lifestyle, varied activities and a fun learning environment.

For parents we offer a bespoke bookings system via an app called FAMILY. The Family App is available to view over the Web or on your device (phone, laptop etc.). Some of Family's key features are detailed below:

- Edit your child's info – basic information, health and sensitive information tabs.
- Answer permissions – Out of School Clubs are able to send parents permissions slips through Family if required. You can edit this permission.
- Add contacts – you will be assigned a Parent login, you can add additional contacts to your child and send logins.
- Message Out of School Club – you can send messages directly to your Out of School Club through Family. This can be a private message to a member of your own family, or to the management in the Out of School Club.
- View your account history – if you have been assigned as a Bill Payer or an Invoice Recipient, you will have access to the balance tab when you log in to Family. Here you will find your current balance, a list of invoices and payments.
- Edit your settings – as a parent you can control your own settings in Family.
- Family Pay – offers speedier payments for parents by debit card, credit card and direct debit directly in the app.

Whilst we are getting the setting up and running over the summer holidays and in order for us to begin the application process and start communicating directly I would ask you to please complete the attached spreadsheet and return to SpringOscars@actionforchildren.org.uk, full pricing should be available with the Parent pack but it is anticipated that after school sessions will be around £11.00 per day and Breakfast club £4.00 per day, should you have any questions please do not hesitate to get in touch.

We look forward to meeting you all.

Spring Oscars is a trading name of Action for Children Developments Limited, a company limited by guarantee, registered in England and Wales. Company Number 06842765.

Action for Children, previously NCH, was founded in 1869. Patron: HRH The Duchess of Cambridge.

Registered Office: 3 The Boulevard, Ascot Road, Watford D18 8AG. Telephone: 01923 361 500.

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Craig Forrester
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